

Transportation Management

Division of Health Care Financing
Committee-Identified Issues – May 4, 2005



Transportation Management System

- The Governor has proposed a major reform in this important area.
- Better coordination of services and reducing fraud is projected to save the state \$6.7 million AF annually.
- Currently, there is no coordination of non-emergency transportation services.
- Recipients directly contact SMV providers to arrange transportation and local economic support agencies coordinate for common carrier transportation for recipients within their areas.



Transportation Management System

- Individuals in need of services may find that no transportation is available or available only at inconvenient times.
- A transportation manager provides a single point of contact for recipients.
- The contract with the manager will include standards to ensure access to needed services.
- Managers will typically contract with agencies, municipalities and other organizations to provide services.



Transportation Management

- There are 23 states that use transportation managers to provide some or all of their Medicaid transportation services.
- States with transportation managers report reduced fraud and abuse and better management of resources, leading to reduced expenditures and, in some cases, increased availability of transportation.

